

By using this site you agree to the use of cookies for analytics, personalized content and ads.



Sender Information for Outlook.com Delivery

*Contact name

Sam Lee

*Contact e-mail address (This email must be valid to receive the investigation report.)

sam@serverfreak.biz

*What domain are you sending from?

lgs.net.my

How would you describe your company or yourself?

Internet Service Provider (ISP)

Please provide the following information:

*required fields

Note: Invalid entries in this field may cause deliverability issues; if you aren't sure, leave this blank.

*Outbound IP(s) or range(s)

209.236.114.222

Provide no more than 256 total IP addresses using any of the following formats:

Ranges should be entered in CIDR format. Example: xxx.xxx.xxx.xxx/24

Use a semi colon to separate individual IPs or IP ranges Example xxx.xxx.xxx.xxx; yyy.yyy.yyy.yyy Example xxx.xxx.xxx.xxx/28; yyy.yyy.yyy.yyyy/28

*Is your server dedicated or shared?

Shared

*Be specific when describing your problem. The details that you include enable us to promptly send you the most likely solution to your issue.

When sending mail to hotmail, it bounce back.

To protect your privacy, please do not include any contact information in your response.

*Copy and paste any error messages:

-----Original Message-----
From: Mail Delivery System [mailto:Mailer-Daemon@gem2.sfdns.net]
Sent: Monday, February 10, 2014 1:56 PM
To: terencelam@lgs.net.my
Subject: Mail delivery failed: returning message to sender

*What ISP are you using?

Colo4Dallas

*What OS are you using?

Linux

*What mail transport software are you using?

Exim

*What mailing list management software are you using?

N/A

*How are bounce messages (non-delivery reports) handled by your system?

N/A

*How frequent are your mailings?

N/A

*What are the volume of your mailings?

N/A

*What are some of the accounts on Microsoft's systems that you are attempting to send mail to?

waichin_w@hotmail.com

*Do your SMTP logs show any failed transactions when attempting to send to addresses at MSN, Windows Live Hotmail or other MSN Services? If so, include those entries here.

-----Original Message-----
From: Mail Delivery System [mailto:Mailer-Daemon@gem2.sfdns.net]
Sent: Monday, February 10, 2014 1:56 PM
To: terencelam@lgs.net.my
Subject: Mail delivery failed: returning message to sender

*Can you telnet to port25 of mx1.hotmail.com from your mail server(s)?

Yes

*Can you traceroute to 216.32.183.201 from your mail server(s)?

Yes

*Please copy/paste samples of a few of the messages you're sending - including full headers - as seen by your recipients.

Return-path:
Received: from [175.142.243.222] (port=49157 helo=TerencePC)
by gem2.sfdns.net with esmtpa (Exim 4.82)
(envelope-from)
id 1W6Caa-004NDp-V6

*In what manner(s) are recipients added to your mailing list(s)?

n/A

*Provide the URL of your web site.

N/A

*Provide the URL of your Privacy Policy.

N/A

*Provide the URL at which users opt-in to receive your mailings.

N/A

*Provide the URL at which users may choose to permanently unsubscribe from your mailing list.

N.A

*Are you currently a Return Path client?

Yes

*Are you Sender Score Certified?

Yes

*Do you publish Sender Policy Framework (SPF)/Sender ID records for your IP?

Yes

*Do you use separate IPs for your transactional vs. promotional/subscription marketing communications?

Yes

*Are you in the Junk Mail Reporting Partner Program?

Yes

*Do you use Smart Network Data Services?

Yes

*Type the characters that you see in the picture or the numbers that you hear in the audio playback. The characters in the picture are case sensitive.



Typing the characters from a picture or entering the numbers from an audio playback helps ensure that a person, not an automated program, is creating this request.

Submit