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Sender Information for Outlook.co	m Delivery	
*Contact name		
Sam Lee		
*Contact e-mail address (This ema	ail must be valid to re	eceive the investigation report.)
sam@serverfreak.biz		
*What domain are you sending fro	om?	
lgs.net.my		
How would you describe your com	pany or yourself?	
Internet Service Provider (ISP)		

Please provide the following information:

*required fields

Note: Invalid entries in this field may cause deliverability issues; if you aren't sure, leave this blank.

*Outbound IP(s) or range(s) 209.236.114.222

Provide no more than 256 total IP addresses using any of the following formats:

Ranges should be entered in CIDR format. Example: xxx.xxx.xxx/24

Use a semi colon to separate individual IPs or IP ranges Example xxx.xxx.xxx; yyy.yyy.yyy Example xxx.xxx.xxx/28; yyy.yyy.yyyy.yyy/28

*Is your server dedicated or shared?

Shared

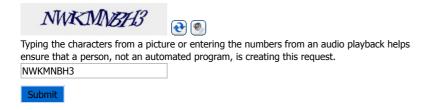
*Be specific when describing your problem. The details that you include enable us to promptly send you the most likely solution to your issue. When sending mail to hotmail, it bounce back.

To protect your privacy, please do not include any contact information in your response.

*Copy and paste any error messages:
Original Message
From: Mail Delivery System [mailto:Mailer-Daemon@gem2.sfdns.net] Sent: Monday, February 10, 2014 1:56 PM To: terencelam@las.net.my
Subject: Mail delivery failed: returning message to conder
*What ISP are you using?
Colo4Dallas
*What OS are you using?
Linux
*What mail transport software are you using?
Exim
*What mailing list management software are you using?
N/A

*How are bounce messages (non-delivery reports) handled by your system?

N/A	
*How frequent are your mailings? N/A	
*What are the volume of your mailings? N/A	
*What are some of the accounts on Microsoft's systems that you are attempting to send n	nail
to? waichin_w@hotmail.com	
*Do your SMTP logs show any failed transactions when attempting to send to addresses a MSN, Windows Live Hotmail or other MSN Services? If so, include those entries here. Original Message From: Mail Delivery System [mailto:Mailer-Daemon@gem2.sfdns.net] Sent: Monday, February 10, 2014 1:56 PM To: terencelam@lgs.net.my	t
*Can you telnet to port25 of mx1.hotmail.com from your mail server(s)? Yes	
*Can you traceroute to 216.32.183.201 from your mail server(s)? Yes	
*Please copy/paste samples of a few of the messages you're sending - including full heads as seen by your recipients. Return-path: Received: from [175.142.243.222] (port=49157 helo=TerencePC) by gem2.sfdns.net with esmtpa (Exim 4.82) (envelope-from) id 11WCice_004NDr Vi	rs -
*In what manner(s) are recipients added to your mailing list(s)? n/A	
*Provide the URL of your web site. N/A	
*Provide the URL of your Privacy Policy. N/A	
*Provide the URL at which users opt-in to receive your mailings. N/A	
*Provide the URL at which users may choose to permanently unsubscribe from your mailir list. N.A	ıg
*Are you currently a Return Path client? Yes	
*Are you Sender Score Certified? Yes	
*Do you publish Sender Policy Framework (SPF)/Sender ID records for your IP? Yes	
*Do you use separate IPs for your transactional vs. promotional/subscription marketing communications? Yes	
*Are you in the Junk Mail Reporting Partner Program? Yes	
*Do you use Smart Network Data Services? Yes	
*Type the characters that you see in the picture or the numbers that you hear in the audic playback. The characters in the picture are case sensitive.)



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